



GAUTAMI BADALAPURE

Technical Support Engineer

PROFILE

Aspiring Technical Support Engineer Looking for a challenging role in an organization to utilize my technical, analytical, and problem solving skills for the growth of the organization as well as to enhance knowledge about new and emerging trends in the IT sector.

EDUCATION

- **Technical Support Engineering (Full Time)**

Masai School, Bangalore

July 2022 - April 2023

- **Masters in Genetics**

Walchand College of Biotechnology, Solapur

June 2019 - July 2021

PROJECT

- **Tripoto** -

Tripoto is social travel platform to share and discover travel experiences, stories, community, tourism guides, hotels, holidays, getaways, attractions

- **Group project** - Completed within 5 days

- **Endeavors** - Homepage, Login, Signup, Dashboard pages

- **Tech stack** - HTML, CSS, JS

- **Freshworks** -

A cloud based company provides Fresh approach to building and delivering software-as-a-service

- **Group project** - Completed within 2 days

- **Endeavors** - User onboarding process, Company Research

- **Tech stack** - HTML, CSS, JS, Reveal.js

CERTIFICATION

- **Introduction to HTML and CSS**

by GreatLearning

- **CRM Certification**

by GreatLearning

CONTACT

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Solapur, Maharashtra

[GitHub](#)

[Portfolio](#)

[LinkedIn](#)

TECHNICAL SKILLS

Operating System | Linux Operations |

Shell Scripting | HTML | CSS |

JavaScript | MySQL

CUSTOMER SERVICE SKILLS

Troubleshooting | Debugging |

Installation | Networking Protocols

SOFT SKILLS

Active Listening | Problem-Solving |

Time Management | Adaptability

LANGUAGES

English | Marathi | Hindi |

Kannada | Telugu

ACHIVEMENTS

- Participated in Entrepreneurship Awareness camp organized by MCED, Solapur.